## SUTTON POYNTZ NEIGHBOURHOOD PLAN STEERING GROUP TRANSPORT SUB-GROUP

## BUS USER SURVEY – 4A SERVICE FROM SUTTON POYNTZ VILLAGE TO WEYMOUTH

| Date      | Time        | No. boarding | No. alighting | Comments                |
|-----------|-------------|--------------|---------------|-------------------------|
| 29/4/17   |             | No. boarding |               |                         |
| 29/4/17   | 09.55 (SE)  | 1            | 0             | Female                  |
|           | 10.55 (SE)  | 1            | 0             | Female                  |
|           | 11.55 (SE)  | 0            | 1             | Male                    |
|           | 12.55 (SE)  | 0            | 0             | Bus 12 minutes late,    |
|           |             |              |               | only passenger left bus |
|           | 40 55 (011) |              |               | stop after 9 minutes    |
|           | 13.55 (CM)  | 3            | 0             | All female passengers   |
|           | 14.55 (CM)  | 1            | 0             | One male                |
|           | 15.55 (CM)  | 2            | 2             | 2 female off 2 male on  |
|           |             |              |               | plus dog.               |
| 2/5/17    | 09.55 (SE)  | 4            | 1             | 4 female on 1 male off  |
|           | 10.55 (SE)  | 3            | 0             | 2 female and 1 male     |
|           | 11.55 (SE)  | 0            | 1             | Bus 7 minutes late      |
|           | 12.55 (SE)  | 1            | 5             | Female on 2 male and    |
|           |             |              |               | 3 female off + dog      |
|           | 13.55 (SE)  | 0            | 0             |                         |
|           | 14.55 (SE)  | 0            | 0             |                         |
|           | 15.55 (SE)  | 4            | 0             | 2 female and 2 male     |
| 4/5/17    | 09.55 (CM)  | 1            | 0             | Female                  |
|           | 10.55 (CM)  | 0            | 1             | Male                    |
|           | 11.55 (CM)  | 1            | 2             | Male on, female off     |
|           | 12.55 (CM)  | 1            | 0             | Female                  |
|           | 13.55 (CM)  | 1            | 0             | Female                  |
|           | 14.55 (CM)  | 0            | 4             | 2 male, 2 female        |
|           | 15.55 (CM)  | 1            | 0             | 1 male plus dog         |
| 30/5/17   | 09.32 (SE)  | 4 potential  | unknown       | 2 male and 2 female     |
| Revised   | , ,         | -            |               | passengers left after   |
| timetable |             |              |               | 20 minutes as bus had   |
|           |             |              |               | not arrived             |
|           | 12.27 (SE)  | 0            | unknown       | Bus had not arrived     |
|           | , ,         |              |               | after 20 minutes        |
|           | 15.27(SE)   | 1            | 2             | Male plus dog on 2      |
|           |             |              |               | female off              |
| 31/5/17   | 09.32(CM)   | 9            | 0             | 2 Male 7 female         |
|           |             |              |               | Note also 1 passenger   |
|           |             |              |               | at Winslow road and 6   |
|           |             |              |               | at Spice Ship.          |
|           | 12.27(CM)   | 1            | 0             | Female passenger        |
|           | , ,         |              |               | about to leave as bus   |
|           |             |              |               | 13 mins late.           |
|           | 15.27(CM)   | 3 potential  |               | 3 male plus dog left    |

|          |                |                   |             | after 25 minutes as bus                 |
|----------|----------------|-------------------|-------------|---|
|          |                |                   |             | did not turn up.                        |
| 1/6/2017 | 09.32(CM)      | 3                 | 0           | Bus on time. 2 male 1                   |
|          |                |                   |             | female                                  |
|          | 12.27(CM)      | 0                 | 1           | 1 female off, bus 4                     |
|          | 15.55(555)     |                   | _           | minutes late                            |
|          | 15.27(CM)      | 1                 | 1           | * 1 male plus dog, bus                  |
| 40/0/47  | 40.07          |                   |             | on time.                                |
| 12/6/17  | 12.27          |                   |             | Did not arrive after 35                 |
|          |                |                   |             | minutes of waiting. Male with guide dog |
|          |                |                   |             | had to walk to Seven                    |
|          |                |                   |             | Acres.                                  |
| 13/6/17  | 15.27          | 1                 | unknown     | 8 minutes late                          |
| 14/6/17  | 12.27          | <u> </u>          | dilikilowii | Did not arrive                          |
| 14/0/17  | 15.27          | 0                 | unknown     | 5 minutes late                          |
| 15/6/17  | 09.32          | <u> </u>          | UIIKIIOWII  | Not arrived by 09.42                    |
| 22/6/17  | 09.32          | 2                 |             | 13 minutes late                         |
| 27/6/17  | 09.32          | unknown           | unknown     | On time                                 |
| 28/6/17  | 09.32          | 10                | 0           | 2 male, 3 female, 5                     |
| 20/0/17  | 05.02          | .0                |             | children.                               |
|          | 12.27          | 0                 | 7           | 1 male, 1 female, 5                     |
|          |                | •                 | -           | children.                               |
|          | 15.27          | 0                 | 1           | 1 plus dog. 6 minutes                   |
|          |                |                   |             | late                                    |
| 29/6/17  | 09.32          | 2                 | 0           | 2 female on, 1 male off                 |
|          | 12.27          | 2                 | 1           | 1 male and 1 female                     |
|          |                |                   |             | on, 1 female off                        |
|          | 15.27          | 0                 | 1           | 1 female off                            |
| 3/7/17   | 09.32          | 0                 | 0           | 9 passengers (1m, 8f)                   |
|          |                |                   |             | left stop as bus late by                |
|          |                |                   |             | 10 minutes.                             |
|          | 12.27          | 2                 | 2           | 1 male plus 1 female                    |
|          |                |                   |             | on and off.                             |
|          | 15.27          | 0                 | 0           | 16 minutes late.                        |
| 4/7/17   | 09.32          | 1                 | 0           | 1 female on                             |
|          | 12.27          | 1                 | 2           | 1 male on 2 female off                  |
|          |                |                   |             | 15 minutes late,                        |
|          |                |                   |             | covered by a 4 on                       |
|          |                |                   |             | drivers initiative. 4A                  |
|          |                |                   |             | bus available in town                   |
|          | 15.07          |                   | 0           | but no driver.                          |
| 5/7/17   | 15.27<br>09.32 | 0<br>4            | 0           | 15 minutes late<br>1 male 3 female      |
| 3///1/   | 12.27          | <del>4</del><br>1 | 0           | 1 maie 3 female<br>1 female             |
|          | 15.27          | 0                 | 0           | i lemale                                |
| 6/7/17   | 09.32          | 3                 | 0           | 3 female on                             |
| 0///1/   | 12.27          | 0                 | 2           | 2 female off                            |
|          | 15.27          | 0                 | 0           | 2 iciliaic Oli                          |
|          | 13.41          | U                 | U           |   |

| 7/7/17    | 09.32 | 0        | 0          | 7 minutes late           |
|-----------|-------|----------|------------|--------------------------|
|           | 12.27 | 4        | 0          | 3 female and 1 male on   |
|           |       |          |            | Delayed leaving due to   |
|           |       |          |            | problem reversing. Had   |
|           |       |          |            | been a problem earlier   |
|           |       |          |            | in the week.             |
|           | 15.27 | 0        | 1          |                          |
| 13/7/17   | 09.32 |          |            | 22 minutes late at       |
|           |       |          |            | Winslow Road.            |
| 17/7/17   | 12.27 | 6        | 1          | On time. 2 male and 4    |
|           |       |          |            | female on. 1 female off. |
| 18/7/17   | 09.32 | 3        | 0          | On time                  |
| 25/7/17   | 12.27 | 2        | 2          | On time                  |
|           |       | _        | _          |                          |
| 28/7/17   | 09.32 | 2        | 0          | 2 female. 6 minutes      |
| 20/1/11   | 03.32 | _        |            | late.                    |
| 31/07/17  | 15.27 | 1        | unknown    | 1 female. Over 20        |
| 31/01/11  | 13.21 | •        | ulikilowii | minutes late.            |
| 01/08/17  | 09.32 | 2        | 0          | 2 female on. On time.    |
| 01/08/17  | 12.27 | 1        | 0          | On time                  |
| 08/08/17  | 09.32 | 5        | 0          | 1 male, 2 female, 2      |
| 00/00/17  | 09.32 | 3        | 0          | children.                |
|           |       |          |            | Also 3 female joined at  |
|           |       |          |            | Winslow Road and 1       |
|           |       |          |            | male plus 2 female at    |
|           |       |          |            | Verlands.                |
| 08/08/17  | 15.27 | 1        | 6          | 3 male, 1 female, 2      |
| 00/00/17  | 13.27 | •        |            | children off and 1 male  |
|           |       |          |            | plus dog on.             |
| 09/08/17  | 12.27 | 3        | 0          | I male plus 2 female     |
| 03/00/17  | 12.21 | 3        |            | on.                      |
| 10/08/17  | 09.32 | 5        | unknown    | 1 female and 1 child     |
| 10/00/17  | 09.52 | 3        | ulikilowii | on. 1 male and 2         |
|           |       |          |            | female left stop at      |
|           |       |          |            | 09.45. 2 on at Winslow   |
|           |       |          |            | Road and 1 on at         |
|           |       |          |            | Verlands Road. Bus       |
|           |       |          |            | running 18 minutes       |
|           |       |          |            | late at top of Sutton    |
|           |       |          |            | Road.                    |
| 11/08/17  | 09.32 | 3        | 2          | 2 female and 1 child     |
| 1 1/00/17 | 00.0£ | 3        | _          | on. 2 on at Winslow      |
|           |       |          |            | Road and 3 at Verlands   |
|           |       |          |            | Road plus 6 at Spice     |
|           |       |          |            | Ship.                    |
| 14/08/17  | 09.32 | 1        | 0          | 1 female                 |
| 17/08/17  | 12.27 | 4        | 2          | 2 female off, 2 female 2 |
| 17/00/17  | 12.21 | <b>-</b> | _          | children on              |
|           |       |          |            | 1 on at Winslow          |
|           |       |          |            | i dii at wiii3idw        |

| 18/08/17 | 09.32 | 8 | unknown | 10 minutes late         |
|----------|-------|---|---------|-------------------------|
| 10/00/17 | 15.27 | 3 | 1       | 2 female and 1 male on  |
|          | 13.27 | 3 | '       | plus dog                |
| 21/08/17 | 09.32 | 3 | 0       | 3 female on             |
| 21/00/17 | 03.32 | 3 |         | 3 Terriale Off          |
|          | 12.27 | 2 | 1       |                         |
|          | 12.27 | _ | •       | Male and female on 1    |
|          | 15.27 | 0 | 0       | female off.             |
| 22/08/17 | 09.32 | 9 | 0       | All buses on time.      |
| 22/00/11 | 00.02 | J |         | 7 til Busses om tillion |
|          | 12.27 | 3 | 2       |                         |
|          |       | • | _       |                         |
|          | 15.27 | 1 | 0       |                         |
|          |       | - |         |                         |
| 23/08/17 | 09.32 | 2 | 0       | 1 male 1 female.        |
|          |       | _ |         | 5 on at Winslow (2m,3f) |
|          |       |   |         | and 3 (1m, 2f)          |
|          | 12.27 | 1 | 3       | 1 Male on 1 m and 2 f   |
|          |       |   |         | off                     |
|          | 15.27 | 4 | 0       | 2m 2 children plus 1    |
|          |       |   |         | dog.                    |
| 24/08/17 | 09.32 | 3 | 0       | 2 female, 1 male        |
| 24/00/17 | 12.27 | 1 | 4       | 1 female on             |
|          | 12.21 | • | 7       | 3 female and 1 male     |
|          |       |   |         | off. 10 minutes late    |
|          | 15.27 | 1 | 0       | 1 male plus dog on      |
|          | 10.27 | • |         | 5 minutes late.         |
|          |       |   |         | Trainee driver bus was  |
|          |       |   |         | on time.                |
| 25/08/17 | 09.32 | 3 | 0       | 3 female                |
| 23/00/17 | 12.27 | 0 | 1       | 1 female                |
|          | 15.27 | Ŏ | 2       | 1 male 1 female         |
|          | 10.21 | ŭ | _       | i maio i iomaio         |
| 04/09/17 | 09.32 | 5 | 0       | 3 male, 2 female        |
| 05/09/17 | 15.47 | 3 | 1       | 2 female,1 male on      |
| 00,00,11 | 10111 | • | -       | 1 female off.           |
| 07/09/17 | 09.32 | 2 | 0       | 1 male 1 female         |
| 08/09/17 | 09.32 |   | 0       | 1 female                |
|          | 12.27 | 0 | 1       | 1 female                |
| 11/09/17 | 09.32 | 6 | 0       | 6 female on             |
| 15/09/17 | 09.32 | 1 | 0       | 1 female on,5 minutes   |
|          |       | - |         | late                    |
|          | 12.27 | 1 | 0       | 1 female, 3 minutes     |
|          |       |   |         | late.                   |
| 03/10/17 | 09.32 | 6 | 0       | 4 female and 2 male.    |
|          |       |   |         | 1 on at Winslow Road    |
|          |       |   |         | and 1 at Verlands       |
|          |       |   |         | Road.                   |
| 06/10/17 | 09.32 | 1 | 0       | 1 female                |
| 06/10/17 | 09.32 | 1 | 0       | <u> </u>                |

| 11/10/17 | 12.32 | 1            | 0   | 1 female                |
|----------|-------|--------------|-----|-------------------------|
| 12/10/17 | 09.32 | 1            | 0   | 1 female                |
| 13/10/17 | 09.32 | 3            | 0   | 2 female 1 male         |
|          |       |              |     | 1 on at Winslow –       |
|          |       |              |     | female and 3 at         |
|          |       |              |     | Verlands 1 male 2       |
|          |       |              |     | female. 10 minutes      |
|          |       |              |     | late- relief driver     |
|          |       |              |     | apologised for delay.   |
| 16/10/17 | 15.47 | 2            | 1   | All female, lots of use |
|          |       | <del>_</del> | _   | to Spice Ship (7 off).  |
|          |       |              |     |                         |
| 03/11/17 | 12.27 | 2            | 0   | 1 male 1 female         |
| 13/11/17 | 09.32 | 0            | 0   | On time                 |
| 10/11/17 | 12.27 | 0            | 0   |                         |
|          | 15.45 | 0            | 1   | Schoolboy               |
| 14/11/17 | 09.32 | 2            | 1   | 2 female on 1 off       |
| 14/11/17 |       |              |     |                         |
|          | 12.27 | 0            | 11  | 1 female                |
| 45144145 | 15.47 | 0            | 1   | Schoolboy               |
| 15/11/17 | 09.32 | 2            | 0   | 2 female, on time       |
|          | 12.27 | 0            | 1   | 1 female                |
|          | 15.45 | 1            | 1   | 1 schoolboy off and 1   |
|          |       |              |     | male on.                |
| 16/11/17 | 09.32 | 3            | 0   | 2 male, 1 female + 2    |
|          |       |              |     | female Winslow and 1    |
|          |       |              |     | female at Verlands.     |
|          | 12.27 | 0            | 0   |                         |
|          | 15.45 | 0            | 1   | 1 schoolboy             |
| 17/11/17 | 09.32 | 1            | 0   | Female. 6 minutes late. |
|          | 12.27 | 1            | 1   | Both female             |
|          | 15.45 | 2            | 0   | 1 male 1 female         |
| 28/11/17 | 15.45 |              | 1   | All male.               |
| 29/11/17 | 09.32 | 2 2          | 0   | 1 male 1 female, 2 on   |
| 23/11/17 | 05.02 | _            | · · | at Winslow.             |
| 11/12/17 | 15.45 | 1            | 2   | 1 male plus dog on, 1   |
| 11/12/17 | 13.43 | •            | 2   | male and 1 female off.  |
| 14/12/17 | 09.32 | 1            | 0   | 1 female                |
| 15/12/17 | 09.32 | 3            | 0   | 2 male 1 female also 2  |
| 13/12/17 | 09.32 | 3            | U   |                         |
|          |       |              |     | on at Winslow and 1 at  |
|          | 40.07 | •            |     | Verlands                |
|          | 12.27 | 0            | 2   | 1 off at Verlands at    |
|          |       |              |     | further 3 used stops    |
|          |       |              |     | not used by service 4   |
|          |       |              |     | en-route from           |
| 00/01/00 | 22.25 |              |     | Overcombe.              |
| 08/01/18 | 09.32 | 2            | 1   |                         |
|          | 15.45 | 0            | 1   |                         |
| 17/01/18 | 09.32 | 1            | 0   |                         |
|          | 15.45 |              |     |                         |

|                    | 1              | 1        | 1        |                                   |
|--------------------|----------------|----------|----------|-----------------------------------|
| 19/01/18           | 09.32          | 1        | 0        |                                   |
| 19/01/18           | 09.32          | 1        | U        |                                   |
| 29/01/18           | 09.32          | 2        | 0        | Bus 5 minutes late                |
| 29/01/10           | 15.45          | 1        | 2        | bus 5 illillutes late             |
| 30/01/18           | 15.45          | 1        | 1        | Bus 17 minutes late               |
| 31/01/18           | 15.45          | 1        | 0        | Bus 17 minutes late               |
|                    |                | 3        | 0        | 2 famala baardad niya             |
| 06/02/18           | 09.32          | 3        | U        | 3 female boarded plus             |
|                    |                |          |          | 3 other people at Verlands.       |
|                    | 12.27          | 1        | 1        | 1 female on and off               |
| 07/02/18           | 09.32          | 2        | 0        | 1 male 1 female                   |
| 21/02/18           | 15.45          | 2        | 1        | 2 male on, 1 female off           |
| 08/03/18           | 09.32          | 1        | 0        | 1 female                          |
| 09/03/18           | 09.32          | 2        | 0        |                                   |
| 09/03/16           | 09.32          |          | U        | 2 female plus 2<br>Winslow and 2  |
|                    |                |          |          | Verlands                          |
| 12/03/18           | 09.32          | 5        | 0        | 5 female, Bus 16                  |
| 12/03/18           | 09.32          | 5        | U        |                                   |
| 13/03/18           | 00.22          | 4        | 0        | minutes late                      |
| 13/03/18           | 09.32          | 4        | 0        | 1 male, 2 female, 1 male child.   |
|                    |                |          |          | Plus 2 at Winslow                 |
|                    | 12.27          | 0        | 4        | 1 female                          |
| 20/03/18           | 12.27          | 0        | <u> </u> | 1 female. Several on at           |
| 20/03/16           | 12.20          | ľ        | U        |                                   |
| 27/03/18           | 09.37          | 4        | 0        | Spice Ship 2 male 2 female plus 6 |
| 2//03/10           | 09.37          | 4        | U        | on at Spice Ship                  |
|                    | 12.27          | 0        | 1        | on at Spice Ship                  |
| 29/03/18           | 09.37          | 2        | 0        | 2 female                          |
| 24/04/18           | 09.37          | 2        | 0        | 2 female                          |
| 24/04/10           | 12.27          | 1        | 0        | 1 male                            |
| 25/04/18           |                | •        |          | 1 female                          |
| 04/05/18           | 09.37<br>12.27 | 1        | 0        | 1 female.1 alighted               |
| 04/05/16           | 12.27          | •        | U        | Winslow and 1                     |
|                    |                |          |          | Verlands                          |
|                    | 04.17          | 1        | 2        | 1 male plus dog on and            |
|                    | 04.17          | Į.       | 2        | 1 male and 1 female               |
|                    |                |          |          | off.                              |
| 16/05/18           | 12.27          | 0        | 2        | 1 male 1 female                   |
| 18/05/18           | 09.37          | 3        | 0        | 3 female. Note 5 on at            |
| 10/03/10           | 09.37          |          | U        | Verlands and Winslow              |
|                    | 12.27          | 1        | 2        | 1 female on, 1 male               |
|                    | 12.21          |          | ~        | and 1 female off.                 |
| 25/05/2018         | 12.27          | 2        | 0        | 1 male and 1 female.              |
| 18/06/2018         | 09.37          | 2        | 0        | . maic and i female.              |
| 20/06/2018         | 09.37          | 1        | 0        |                                   |
| 02/07/2018         | 09.37          | 6        | 0        | 2 male 4 female                   |
| <i>32/3/12</i> 010 | 03.37          |          | U        | On time                           |
|                    | 12.27          | 0        | 4        | 1 male 3 female                   |
|                    | 16.61          | <u> </u> | 7        | i maio o iomaio                   |

|            | 16.15 | 2 | 4 | 2 male (plus dog) on<br>and 1 male and 3<br>female off. |
|------------|-------|---|---|---|
| 03/07/2018 | 09.37 | 1 | 0 | 1 female  |
|            | 12.27 | 0 | 1 | 1 male  |
|            | 16.15 | 0 | 1 | 1 female  |
| 04/07/2018 | 09.37 | 1 | 0 | 1 female (got lift)                                     |
|            | 12.27 | 3 | 0 | 1 male, 2 female  |
|            | 16.15 | 0 | 0 |   |
| 05/07/2018 | 09.37 | 1 | 0 | 1 male  |
|            | 12.27 | 1 | 0 | 1 male  |
|            | 16.15 | 1 | 0 | 1 male plus dog   |
| 06/07/2018 | 09.37 | 6 | 0 | 2 male and 4 female                                     |
|            | 12.27 | 0 | 2 | 1 male, 1 female  |
|            | 16.15 | 1 | 1 | 1 male on (plus dog)                                    |
|            |       |   |   | and 1 female off  |

<sup>\*</sup>This regular passenger reported that the previous week 4 out of 5 of the scheduled 15.27 hours buses had not arrived.